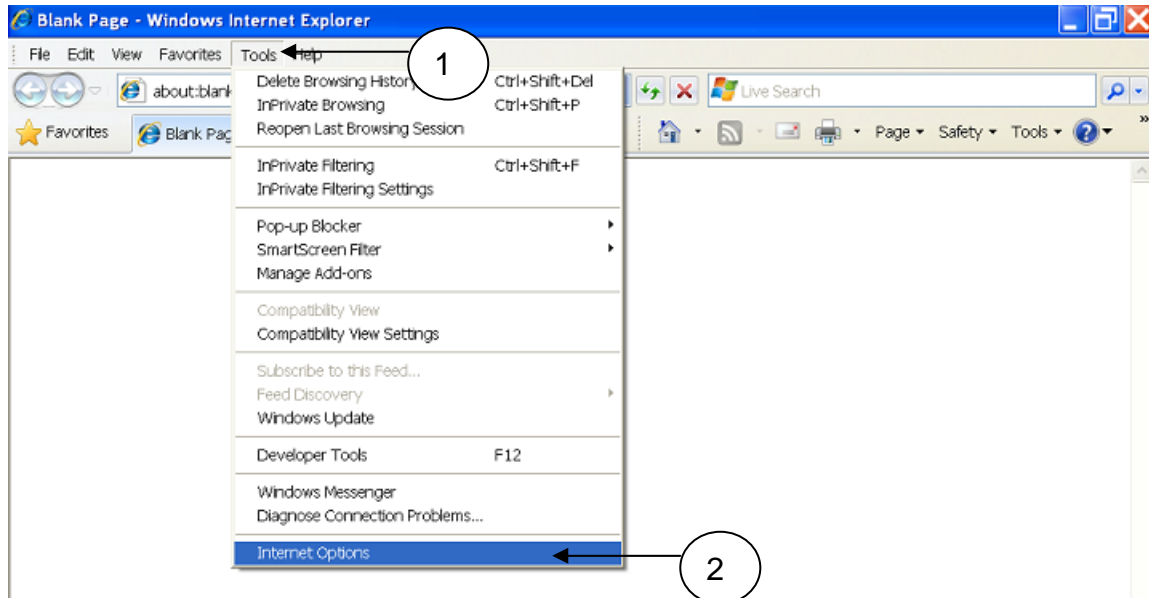
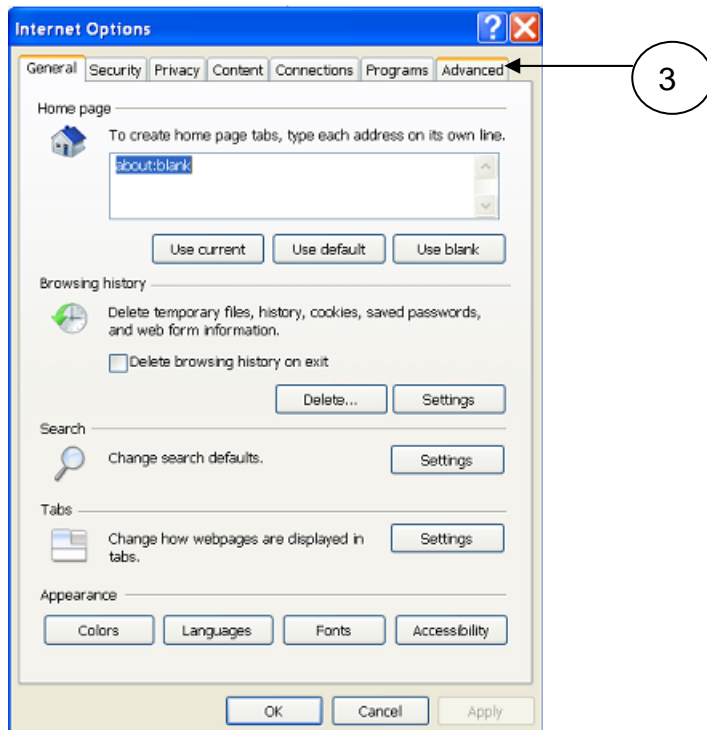


Follow the steps indicated below if you have used the correct Singpass and still can not log into HBiz:

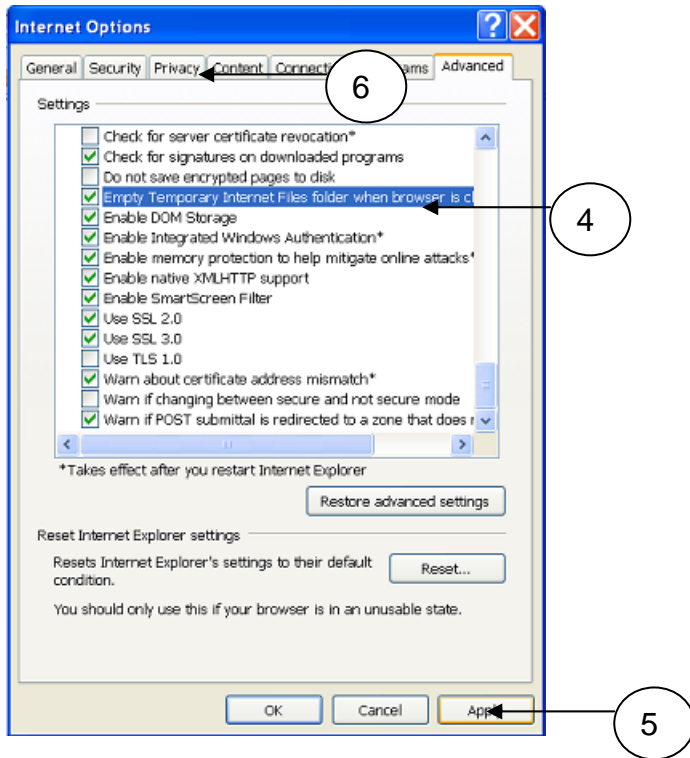
- 1) Click on **Tools**
- 2) Click on **Internet Options**



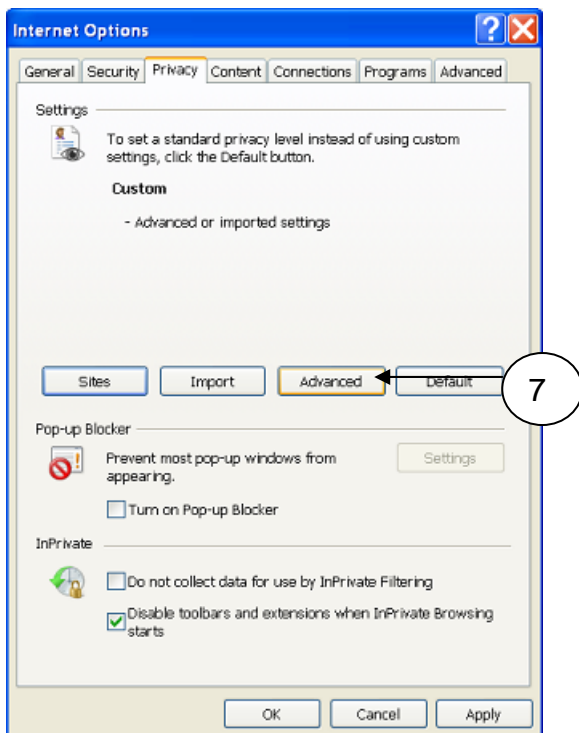
- 3) Click on **Advanced**



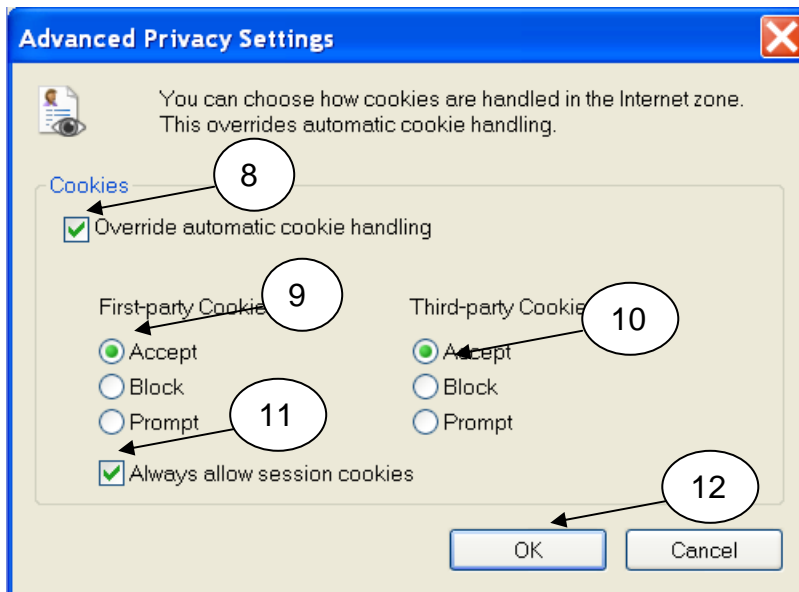
- 4) Tick **Empty Temporary Internet Files Folder when browser is closed**
- 5) Click **Apply**
- 6) Click **Privacy**



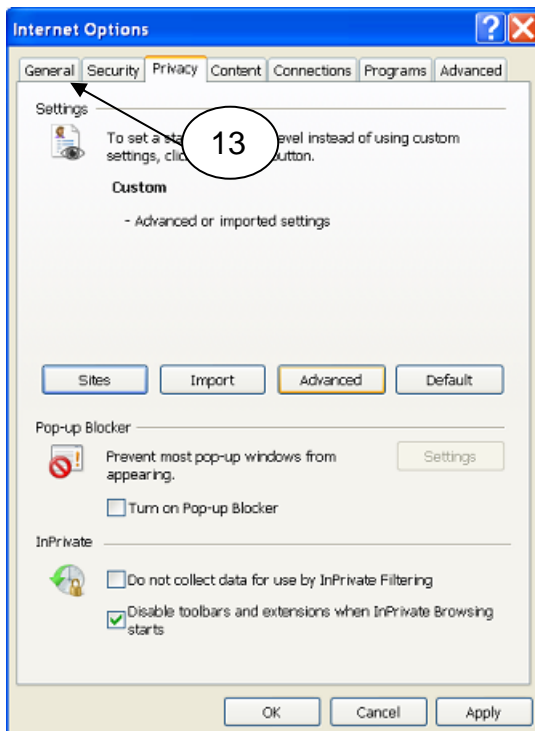
- 7) Click **Advanced**



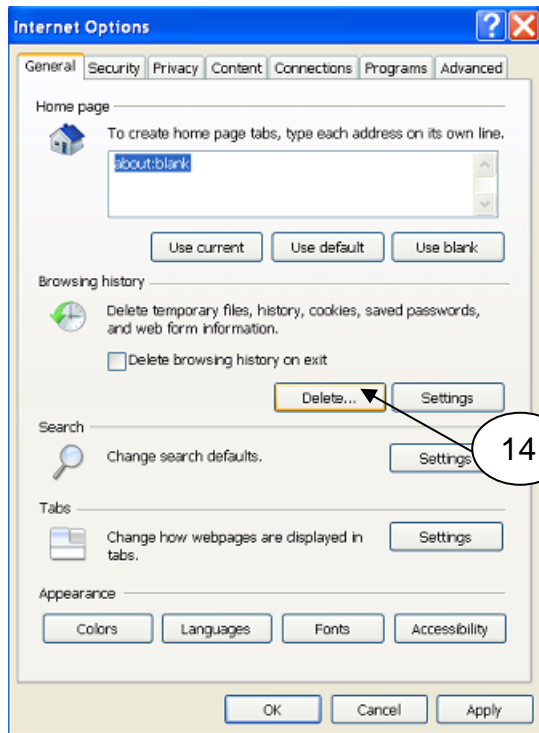
- 8) Tick **Override automatic cookie handling**
- 9) Select **Accept** for First-party Cookies
- 10) Select **Accept** for Third-party Cookies
- 11) Tick **Always allow session cookies**
- 12) Click **OK**



- 13) Click **General**



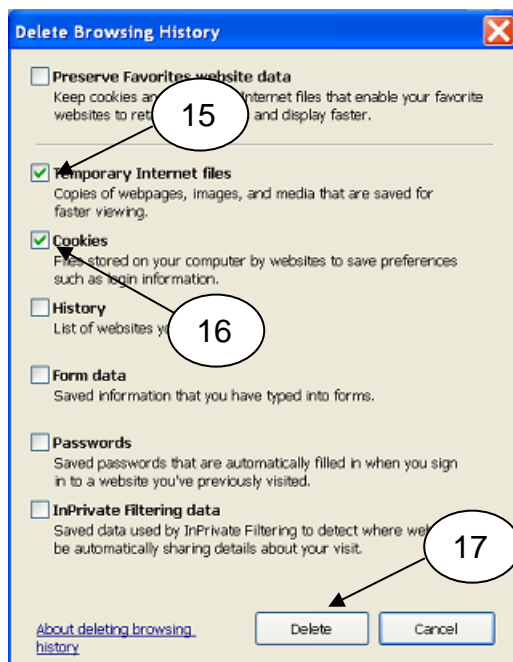
14) Click **Delete...**



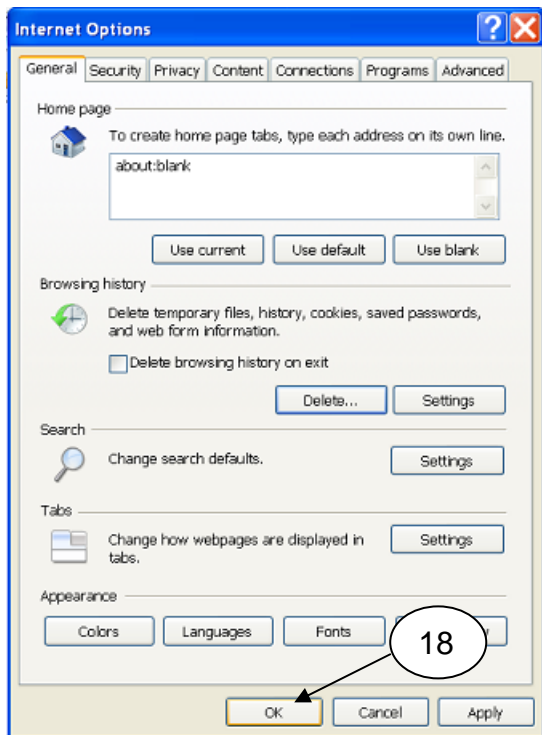
15) Tick **Temporary Internet files**

16) Tick **Cookies**

17) Click **Delete**

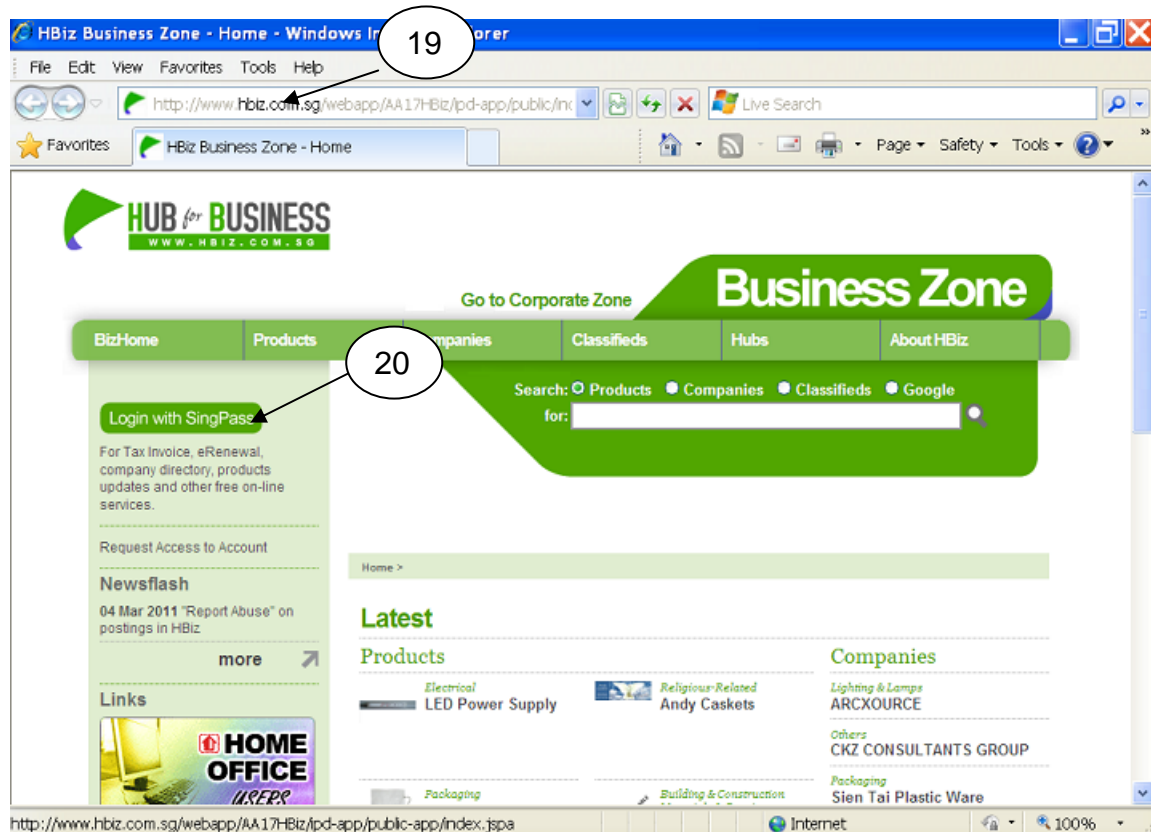


18) Click **OK**



19) Go to www.hbiz.com.sg or www.hbiz.gov.sg

20) Click on **Login with SingPass**



- 21) Enter **SingPass ID**
- 22) Enter **SingPass**
- 23) Click **Submit**

Singapore Personal Access
SingPass

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Welcome
to SingPass Authentication Service

SingPass ID Identification Number
e.g. S1234567G, G1234567G

SingPass (8-24 characters, CASE-SENSITIVE)

Tick here to change your SingPass

By clicking on the Submit button, you agree to be bound by the terms specified in the [Terms of Use](#) and Important Notes below.

24) **Do not** click **Continue with e-Service** button. You will be redirected to Member's Corner automatically within a few minutes. The **Continue with e-Service** button is meant to discontinue logging in.

